

VersaDev

Delivering Business Software Solutions

:: About VersaDev

VersaDev is an innovative software company specializing in enterprise-wide mission-critical Microsoft .NET applications for small to large-sized businesses worldwide.

Our products are built on cutting-edge Microsoft .NET, XML and Web services technologies.

VersaDev also provide custom software development for global enterprise clients with specific business needs in the areas of business process improvement, workflow and automation processes.

In addition, VersaDev's products and custom software enable businesses to leverage off their existing investments in technologies such as Microsoft's Windows and Internet Information Server and SQL.

VersaDev's customers range from small to large companies in manufacturing, computing services, agriculture, retail, health, government agencies, universities and professional firms of all kinds.

:: Web & Software Solutions

Using the latest technologies, we have developed a broad range of on-line solutions ranging from simple web presences to high-end corporate e-commerce sites and on-line applications. Our custom application development projects are invariably aimed at automating business processes and improving work flow.

Helpdesk / CRM Solutions - versaSRS HelpDesk enables organisations to quickly and effectively deploy comprehensive Service, Incident, Configuration and Service Level Management processes with a minimum investment in infrastructure.

In addition, versaSRS enables businesses to leverage off their existing investments in technologies such as Microsoft's Windows and Internet Information Server and SQL.

:: Enterprise Solutions

Accounts to Reporting (A2R) - Reconciliation Management Solutions - versaA2R will empower your A2R staff to get the job done more efficiently and effectively, provide your business with the ability to report against measurable outcomes, and comply with KPIs and customer needs.

Time Writing and Billing Management Solutions - versaTWB makes the job of recording time against jobs, either internal or customer based charging, easier and more efficient, with real results and in a fraction of the time compared with other processes and solutions.

Integrated Meeting Management Solutions - versaIMM provides a single enterprise level point of contact for access to meeting and committee related information.

10 reasons to choose VersaDev's products and applications for your next project:

- ◆ increase employee's productivity
- ◆ leverage off your existing investments in technology
- ◆ provide more efficient ways to provide customer and technical support
- ◆ save time and increase efficiency by automating services
- ◆ provide ways to report against measurable outcomes
- ◆ projects delivered on time, within budget and above expectations
- ◆ use products built on cutting edge technologies
- ◆ feature-packed software and applications
- ◆ quick, friendly and relevant pre and post sales support
- ◆ flexible, scalable and user friendly products and applications

'... We have found the solution extremely easy to install, configure and customize but the most amazing aspect of the product is its rich and user friendly interface.

In a world where the consumer has come to expect a trade off with web based systems between ubiquitous access and a rich user interface, the versaSRS system clearly demonstrates that a web based application can be just as rich as any native application, with the added benefit of being easily accessible for customers and support representatives while also being centrally managed. ...'

Randall O Walrond - President — IVR Technologies Inc, USA

:: Consulting Services

A successful business is one that can exploit new technology to the maximum, increase efficiency and reduce costs. VersaDev offers a comprehensive range of consultancy services to help clients achieve these goals.

By bringing together such skills as business analysis, project management, web development and database and user interface design, we can ensure that you get the very best from your investment without compromising. We pride ourselves on our ability to listen, comprehend and subsequently implement value-added solutions for our customers, within specification and on time.

Scoping Consultancy

Successful delivery of an application is dependent on the installation team knowing your business needs from the outset. Our professional services team is experienced in mapping business processes leading to the seamless delivery of an application which fits with your business and your processes.

Pre-Implementation Consultancy

With VersaDev's pre-implementation consultancy we can help you ensure that your infrastructure is ready for your implementation. This one day consultancy covers building the base operating system and database model for your platforms, installation of all patches and hot fixes required, and making ready for connection to corporate networks and 3rd party applications.

Implementation Consultancy

The delivery of an application is often the biggest challenge for any Project or IT Manager. VersaDev will work with your staff during the implementation phase to ensure a smooth knowledge transfer of your application. This enables your business to become self sufficient in the management of your application in the future, reducing the need for unnecessary consultancy fees for small modifications.

Health Check

VersaDev's health check is designed for customers of versaSRS. Often changes are made in error, duplicate rules are established, old business rules are left unmanaged, versaSRS administrators change, or databases are left to grow without management. This can lead to severe consequences regarding your application's performance. VersaDev's 1 day health check is designed to highlight any problem areas to your staff, enabling you to continually get the most from your system.



"The pre-sales support I received was excellent!"

Mike McPoyle
Lotus Notes Team, Footlocker

"I'm very impressed with the flexibility of this product."

Jeff Leichty
Director of Information Technology,
Indiana Institute of Technology

So far the VersaSRS HelpDesk has met and exceeded our expectations. It is very easy to use and we have configured it to meet our needs.

Sam Ray
Network Administrator, Micro Industries

Clients:

With over 1500 registered implementations worldwide, VersaDev have a diverse user base covering small to large organisations in both the public and private sectors.

BHP Billiton (Global)

ABB Industry Pte Ltd (Singapore)

Advanced Personnel Management

Couriers Please

Adelaide City Council

Planet Aid (US)

AMDEL Limited

Asiatel Singapore Pte Ltd (Singapore)

SightScope Inc

Hestia Housing and Support (UK)

Tropic Distributors

GFi Asia Pacific

Hubbard Constructions Co (US)

Unistrut Australia

University of Salzburg (Austria)

Wannon Regional Water Authority

Indiana Institute of Technology (US)

Option Metrics, LLC (US)

Applaud IT

IBM UK Ltd (UK)

Empower MasterPay

**Chartered Semiconductor Mfg Ltd
(Singapore)**

British Council (Singapore)

Great Southern Group

Siltronic Singapore Pte Ltd

Core3

Keystart Loans

Drake Food Markets

Aged Care Housing

JDA

Pro Pay LLC (US)

+ many more ...

About VersaDev

VersaDev develops, sells and supports mission-critical Microsoft .NET applications. Our flagship product, versaSRS HelpDesk is a packaged application enabling organisations to quickly and effectively deploy comprehensive service, incident, configuration and service-level Management processes with a minimum investment in infrastructure.

VersaDev also provides customised software development for clients seeking improvements in business process efficiency.